

Annual Report of
Insurers and Third-Party Administrators
Fiscal Year 2021

Insurers and Third-Party Administrators

Annual Report, Fiscal Year 2021

7/1/20-6/30/21

The following report is from the cases heard each year by Hearing Officers and Appeals Officers regarding claims for benefits by injured employees. This report itemizes, by each insurer and third-party administrator, the number of cases affirmed, reversed, remanded and resolved by other disposition involving that insurer or third-party administrator, including a breakdown of that information by the type of benefits denied by the insurer or third-party administrator, pursuant to NRS 616C.295. The definition of dispositions and case issues used by the Hearings Division are as follows:

| | Hearing Officer | Appeals Officer |
|---------------------|---|---|
| "Affirmed" | Affirms the determination of the insurer/TPA. | Affirms the determination of the Hearing Officer. |
| "Reversed" | Reverses the determination of the insurer/TPA. | Reverses the determination of the Hearing Officer. |
| "Remanded" | Jurisdiction is remanded back to the insurer/TPA. | Jurisdiction is remanded back to the Hearing Officer. |
| "Other" | Cases that were either; <ul style="list-style-type: none"> • Bypassed from the Hearing Officer to the Appeals Officer; • Venue Change between the Las Vegas and Carson City offices; • Involuntary dismissals (e.g. Untimely request for hearing; No Call/No Show, Res Judicata); • the issue is moot | Cases that were either; <ul style="list-style-type: none"> • Venue Change between the Las Vegas and Carson City offices; • Involuntary dismissals (e.g. Untimely appeal; No Call/No Show, Res Judicata); • the issue is moot |
| "Settled/Withdrawn" | Cases that are voluntarily dismissed based on the parties withdrawing their appeal or coming to a settlement or agreement. | Cases that are voluntarily dismissed based on the parties withdrawing their appeal or coming to a settlement or agreement. |
| "Acc/Den" | Claim acceptance or denial issues; Claim closure; Course and scope; Employee/employer relationship; Pre-existing conditions; Untimely reporting. | |
| "Med/Benefits" | Medical and related benefits; Claim Closure; Medical Care/Benefits; Mileage; Permanent Partial Disability; Permanent Total Disability; Re-Opening; Temporary Total Disability. | |
| "Rehab" | Rehabilitation; Entitlement; Job offer; Tools/equipment; Temporary Partial Disability; Rehabilitation Buyout. | |
| "Other" | Subsequent Injury Fund; Scope of Claim; Suspension of Benefits/Fraud; Uninsured Employer; Wages; Overpayment; Subrogation. | |

Insurers and Third-Party Administrators Annual Report, Fiscal Year 2021 Summary

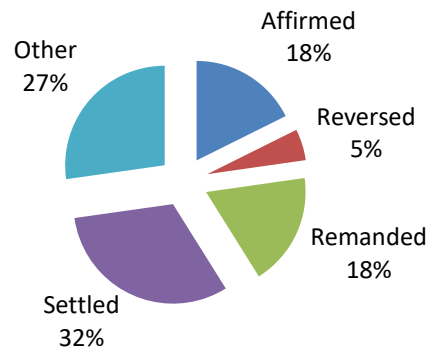
7/1/20-6/30/21

Insurers/TPA, FY21

Before the Hearings Division

| Decision Type | Totals |
|---------------|--------|
| Affirmed | 3503 |
| Reversed | 1011 |
| Remanded | 3644 |
| Settled | 6285 |
| Other | 5406 |

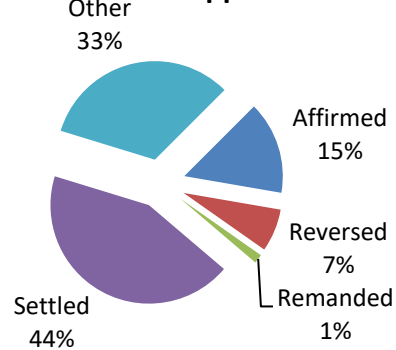
Dispositions of the Hearings Division



Before the Appeals Officer

| Decision Type | Totals |
|---------------|--------|
| Affirmed | 483 |
| Reversed | 223 |
| Remanded | 47 |
| Settled | 1381 |
| Other | 1040 |

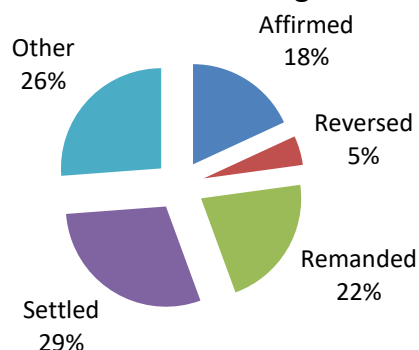
Dispositions of the Appeals Officer



Before the Hearing Officer

| Decision Type | Totals |
|---------------|--------|
| Affirmed | 3020 |
| Reversed | 788 |
| Remanded | 3597 |
| Settled | 4904 |
| Other | 4366 |

Dispositions of the Hearing Officer



Insurers/TPAs Cases - Before the Division FY21

Before the Hearing Officer

| Total | Insurer/Third Party Administrator |
|-------|--|
| 23 | ACUITY INSURANCE |
| 8 | ADVANTAGE WORKERS COMP INS CO |
| 109 | AIG |
| 38 | ALTERNATIVE SERVICE CONCEPTS |
| 39 | AMERICAN CLAIMS MANAGEMENT INC |
| 1 | AMERISAFE |
| 3 | AMERITRUST |
| 309 | AMTRUST NORTH AMERICA |
| 2 | AQUITY |
| 8 | ARGO GROUP |
| 34 | ARGONAUT INS CO |
| 860 | ASSOCIATED RISK MANAGEMENT INC |
| 267 | BENCHMARK ADMINISTRATORS |
| 6 | BERKLEY INDUSTRIAL COMP |
| 1 | BERKLEY REGIONAL INSURANCE CO |
| 101 | BERKLEY RISK ADMINISTRATORS LLC |
| 136 | BERKSHIRE HATHAWAY HOMESTATE |
| 9 | BRENTWOOD SERVICE ADMINISTRATORS |
| 555 | BROADSPIRE SERVICES |
| 1920 | CCMSI |
| 3 | CIMARRON INSURANCE CO |
| 2 | CNA CLAIMS PLUS |
| 4 | CONSTITUTION STATE SERVICE CO |
| 200 | COPPERPOINT INSURANCE COMPANIES |
| 715 | CORVEL CORPORATION |
| 1 | COVENTRY |
| 2 | CREATIVE RISK SOLUTIONS |
| 1 | CREATIVE RISK SOLUTIONS-IOWA |
| 68 | DAVIES CLAIM SOLUTIONS |
| 339 | EMPLOYERS INSURANCE CO OF NV |
| 1 | EMPLOYERS INSURANCE OF WAUSAU |
| 331 | ESIS |
| 2 | EVEREST NATIONAL INSURANCE |
| 1 | FARMERS INSURANCE |
| 47 | FARMERS INSURANCE EXCHANGE |
| 1 | FIRE INSURANCE EXCHANGE |
| 1 | FIRST MEDICAL ADVISORY GROUP |
| 5 | FIRSTCOMP INSURANCE |
| 15 | FOCUS PLUMBING/SUN CITY ELECTRIC |
| 1847 | GALLAGHER BASSETT SERVICES INC |
| 1 | GREAT AMERICAN ALLIANCE INSURANCE COMPAN |
| 188 | HELMSMAN MANAGEMENT SERVICES |
| 152 | ICW GROUP |
| 2 | INDEMNITY INSURANCE COMPANY OF N AMERICA |

Before the Appeals Officer

| Total | Insurer/Third Party Administrator |
|-------|---|
| 5 | ACUITY INSURANCE |
| 5 | ADVANTAGE WORKERS COMP INS CO |
| 48 | AIG |
| 10 | ALTERNATIVE SERVICE CONCEPTS |
| 14 | AMERICAN CLAIMS MANAGEMENT INC |
| 1 | AMERITRUST |
| 110 | AMTRUST NORTH AMERICA |
| 2 | AQUITY |
| 1 | ARGO GROUP |
| 19 | ARGONAUT INS CO |
| 241 | ASSOCIATED RISK MANAGEMENT INC |
| 81 | BENCHMARK ADMINISTRATORS |
| 27 | BERKLEY RISK ADMINISTRATORS LLC |
| 38 | BERKSHIRE HATHAWAY HOMESTATE |
| 2 | BRENTWOOD SERVICE ADMINISTRATORS |
| 1 | BRENTWOOD SERVICES ADMINISTRATORS |
| 112 | BROADSPIRE SERVICES |
| 584 | CCMSI |
| 191 | CONSTITUTION STATE SERVICE CO |
| 47 | COPPERPOINT INSURANCE COMPANIES |
| 183 | CORVEL CORPORATION |
| 1 | CREATIVE RISK SOLUTIONS-IOWA |
| 14 | DAVIES CLAIM SOLUTIONS |
| 3 | DIVISION OF INDUSTRIAL RELATIONS |
| 139 | EMPLOYERS INSURANCE CO OF NV |
| 81 | ESIS |
| 1 | FARA INSURANCE SERVICES |
| 24 | FARMERS INSURANCE EXCHANGE |
| 4 | FIRSTCOMP INSURANCE |
| 3 | FOCUS PLUMBING/SUN CITY ELECTRIC |
| 605 | GALLAGHER BASSETT SERVICES INC |
| 61 | HELMSMAN MANAGEMENT SERVICES |
| 55 | ICW GROUP |
| 3 | INTERCARE HOLDINGS INSURANCE SERVICES INC |
| 242 | LIBERTY MUTUAL |
| 64 | MARKEL SERVICES INCORPORATED |
| 18 | MATRIX ABSENCE MANAGEMENT |
| 6 | MEADOWBROOK INSURANCE |
| 3 | MGM RESORTS INTL RISK MGMT |
| 93 | NEVADA ALTERNATIVE SOLUTIONS |
| 10 | NEVADA COMPFIRST |
| 12 | NEXT LEVEL ADMINISTRATORS LLC |
| 3 | NORTH AMERICAN RISK SERVICES |
| 1 | OHIO SECURITY INSURANCE COMPANY |

Insurers/TPAs Cases - Before the Division FY21

Before the Hearing Officer

| Total | Insurer/Third Party Administrator |
|-------|---|
| 2 | INTACT INSURANCE |
| 8 | INTERCARE HOLDINGS INSURANCE SERVICES INC |
| 1 | INTREPID INSURANCE COMPANY |
| 858 | LIBERTY MUTUAL |
| 2 | MANPOWER |
| 1 | MANPOWER TEMPORARY SERVICES |
| 282 | MARKEL SERVICES INCORPORATED |
| 63 | MATRIX ABSENCE MANAGEMENT |
| 6 | MEADOWBROOK INSURANCE |
| 541 | MGM RESORTS INTL RISK MGMT |
| 240 | NEVADA ALTERNATIVE SOLUTIONS |
| 16 | NEVADA COMPFIRST |
| 61 | NEXT LEVEL ADMINISTRATORS LLC |
| 12 | NORTH AMERICAN RISK SERVICES |
| 1 | OHIO SECURITY INSURANCE |
| 3 | OHIO SECURITY INSURANCE COMPANY |
| 1 | PUBLIC AGENCY COMPENSATION TRUST |
| 1 | QBE NORTH AMERICA |
| 16 | R A WONG |
| 63 | RISK ADMINISTRATION SERVICES INC |
| 9 | S & C CLAIMS SERVICES INC |
| 1 | SAFETY NATIONAL CASUALTY CORPORATION |
| 3343 | SEDGWICK CMS |
| 1 | SENTINEL INSURANCE COMPANY LTD |
| 1 | SHILO BORJA ESQ |
| 836 | SIERRA NEVADA ADMINISTRATORS |
| 70 | SOMPO INT'L INSURANCE |
| 1 | STAR INSURANCE COMPANY |
| 1 | STARBUCKS CASUALTY PROGRAM |
| 416 | THE HARTFORD |
| 688 | TRAVELERS INSURANCE |
| 2 | TRIBAL FIRST |
| 84 | TRISTAR RISK MANAGEMENT |
| 2 | TRUCK INSURANCE EXCHANGE |
| 2 | TRUMBULL INSURANCE COMPANY |
| 2 | UNITED WISCONSIN INSURANCE CO |
| 34 | UNKNOWN |
| 5 | UTAH BUSINESS INSURANCE CO |
| 1 | VANLINER INSURANCE COMPANY |
| 36 | VICTIMS OF CRIME PROGRAM |
| 225 | WCF INSURANCE |
| 5 | WESTERN STATES CONTRACTING |
| 20 | WORKERS CHOICE |
| 1 | YORK RISK SERVICES GROUP INC |

Before the Appeals Officer

| Total | Insurer/Third Party Administrator |
|-------|-----------------------------------|
| 2 | PRIME HEALTHCARE MANAGEMENT INC |
| 7 | R A WONG |
| 1 | REPUBLIC INDEMNITY |
| 1 | RISING MEDICAL SOLUTIONS |
| 13 | RISK ADMINISTRATION SERVICES INC |
| 3 | S & C CLAIMS SERVICES INC |
| 1078 | SEDGWICK CMS |
| 327 | SIERRA NEVADA ADMINISTRATORS |
| 20 | SOMPO INT'L INSURANCE |
| 3 | SPECIALTY HEALTH MCO |
| 3 | STRATEGIC COMP |
| 1 | THE CHARTER OAK FIRE INS CO |
| 149 | THE HARTFORD |
| 193 | TRAVELERS INSURANCE |
| 19 | TRISTAR RISK MANAGEMENT |
| 3 | UNKNOWN |
| 4 | VICTIMS OF CRIME PROGRAM |
| 70 | WCF INSURANCE |
| 1 | WESTERN STATES CONTRACTING |
| 4 | WORKERS CHOICE |
| 102 | ZURICH |

Insurers/TPAs Cases - Before the Division FY21

Before the Hearing Officer

| Total | Insurer/Third Party Administrator |
|-------|-----------------------------------|
| 387 | ZURICH |

Before the Appeals Officer

| Total | Insurer/Third Party Administrator |
|-------|-----------------------------------|
|-------|-----------------------------------|

Annual Report of
Insurers and Third-Party Administrators
Before the Hearing Officer
Fiscal Year 2021

Annual Report of Insurers

Before the Hearing Officer - FY21

| Insurer/TPA | Decision Rendered | Acc-Den | Medcare | Rehab | Other |
|--------------------------------|-------------------|---------|---------|-------|-------|
| ACUITY INSURANCE | AFFIRMED | 3 | 2 | 0 | 5 |
| ACUITY INSURANCE | REMANDED | 1 | 1 | 0 | 4 |
| ACUITY INSURANCE | SETTLED/WITHDRAWN | 0 | 0 | 0 | 1 |
| ACUITY INSURANCE | OTHER | 1 | 3 | 0 | 3 |
| ADVANTAGE WORKERS COMP INS CO | AFFIRMED | 0 | 2 | 0 | 0 |
| ADVANTAGE WORKERS COMP INS CO | REMANDED | 2 | 2 | 0 | 0 |
| ADVANTAGE WORKERS COMP INS CO | SETTLED/WITHDRAWN | 0 | 1 | 0 | 1 |
| ADVANTAGE WORKERS COMP INS CO | OTHER | 0 | 1 | 0 | 0 |
| AIG | AFFIRMED | 5 | 9 | 0 | 2 |
| AIG | REVERSED | 3 | 5 | 0 | 2 |
| AIG | REMANDED | 3 | 14 | 1 | 2 |
| AIG | SETTLED/WITHDRAWN | 2 | 19 | 0 | 16 |
| AIG | OTHER | 6 | 16 | 0 | 8 |
| ALTERNATIVE SERVICE CONCEPTS | AFFIRMED | 3 | 2 | 0 | 0 |
| ALTERNATIVE SERVICE CONCEPTS | REVERSED | 3 | 1 | 0 | 1 |
| ALTERNATIVE SERVICE CONCEPTS | REMANDED | 2 | 2 | 0 | 1 |
| ALTERNATIVE SERVICE CONCEPTS | SETTLED/WITHDRAWN | 5 | 3 | 0 | 4 |
| ALTERNATIVE SERVICE CONCEPTS | OTHER | 4 | 4 | 1 | 5 |
| AMERICAN CLAIMS MANAGEMENT INC | AFFIRMED | 4 | 2 | 0 | 0 |
| AMERICAN CLAIMS MANAGEMENT INC | REVERSED | 2 | 1 | 0 | 0 |
| AMERICAN CLAIMS MANAGEMENT INC | REMANDED | 2 | 7 | 2 | 2 |
| AMERICAN CLAIMS MANAGEMENT INC | SETTLED/WITHDRAWN | 3 | 6 | 0 | 4 |
| AMERICAN CLAIMS MANAGEMENT INC | OTHER | 3 | 1 | 0 | 3 |
| AMERISAFE | OTHER | 0 | 0 | 0 | 1 |
| AMERITRUST | AFFIRMED | 1 | 1 | 0 | 0 |
| AMERITRUST | REMANDED | 1 | 0 | 0 | 0 |
| AMTRUST NORTH AMERICA | AFFIRMED | 25 | 30 | 1 | 15 |
| AMTRUST NORTH AMERICA | REVERSED | 2 | 3 | 0 | 2 |
| AMTRUST NORTH AMERICA | REMANDED | 11 | 14 | 0 | 10 |
| AMTRUST NORTH AMERICA | SETTLED/WITHDRAWN | 19 | 46 | 2 | 50 |
| AMTRUST NORTH AMERICA | OTHER | 17 | 26 | 0 | 26 |
| AQUITY | AFFIRMED | 1 | 0 | 0 | 0 |
| ARGO GROUP | REVERSED | 1 | 0 | 0 | 1 |
| ARGO GROUP | REMANDED | 5 | 0 | 0 | 5 |
| ARGO GROUP | OTHER | 0 | 2 | 0 | 0 |
| ARGONAUT INS CO | AFFIRMED | 0 | 3 | 0 | 1 |
| ARGONAUT INS CO | REMANDED | 0 | 2 | 0 | 2 |
| ARGONAUT INS CO | SETTLED/WITHDRAWN | 2 | 7 | 0 | 5 |
| ARGONAUT INS CO | OTHER | 0 | 6 | 0 | 4 |
| ASSOCIATED RISK MANAGEMENT INC | AFFIRMED | 54 | 69 | 14 | 41 |
| ASSOCIATED RISK MANAGEMENT INC | REVERSED | 9 | 12 | 2 | 5 |
| ASSOCIATED RISK MANAGEMENT INC | REMANDED | 50 | 42 | 2 | 32 |

Annual Report of Insurers

Before the Hearing Officer - FY21

| Insurer/TPA | Decision Rendered | Acc-Den | Medcare | Rehab | Other |
|----------------------------------|-------------------|---------|---------|-------|-------|
| ASSOCIATED RISK MANAGEMENT INC | SETTLED/WITHDRAWN | 73 | 114 | 13 | 149 |
| ASSOCIATED RISK MANAGEMENT INC | OTHER | 44 | 76 | 9 | 47 |
| BENCHMARK ADMINISTRATORS | AFFIRMED | 13 | 31 | 2 | 16 |
| BENCHMARK ADMINISTRATORS | REVERSED | 4 | 6 | 0 | 0 |
| BENCHMARK ADMINISTRATORS | REMANDED | 13 | 15 | 0 | 12 |
| BENCHMARK ADMINISTRATORS | SETTLED/WITHDRAWN | 10 | 23 | 2 | 39 |
| BENCHMARK ADMINISTRATORS | OTHER | 12 | 26 | 1 | 25 |
| BERKLEY INDUSTRIAL COMP | AFFIRMED | 0 | 1 | 0 | 0 |
| BERKLEY INDUSTRIAL COMP | REMANDED | 0 | 0 | 0 | 1 |
| BERKLEY INDUSTRIAL COMP | SETTLED/WITHDRAWN | 0 | 1 | 0 | 0 |
| BERKLEY INDUSTRIAL COMP | OTHER | 0 | 1 | 0 | 3 |
| BERKLEY REGIONAL INSURANCE CO | OTHER | 0 | 1 | 0 | 0 |
| BERKLEY RISK ADMINISTRATORS LLC | AFFIRMED | 3 | 1 | 1 | 2 |
| BERKLEY RISK ADMINISTRATORS LLC | REVERSED | 2 | 3 | 0 | 3 |
| BERKLEY RISK ADMINISTRATORS LLC | REMANDED | 3 | 10 | 2 | 7 |
| BERKLEY RISK ADMINISTRATORS LLC | SETTLED/WITHDRAWN | 4 | 15 | 0 | 16 |
| BERKLEY RISK ADMINISTRATORS LLC | OTHER | 4 | 13 | 0 | 7 |
| BERKSHIRE HATHAWAY HOMESTATE | AFFIRMED | 6 | 12 | 0 | 9 |
| BERKSHIRE HATHAWAY HOMESTATE | REVERSED | 2 | 5 | 0 | 3 |
| BERKSHIRE HATHAWAY HOMESTATE | REMANDED | 5 | 12 | 0 | 8 |
| BERKSHIRE HATHAWAY HOMESTATE | SETTLED/WITHDRAWN | 7 | 19 | 0 | 19 |
| BERKSHIRE HATHAWAY HOMESTATE | OTHER | 12 | 14 | 0 | 9 |
| BRENTWOOD SERVICE ADMINISTRATORS | AFFIRMED | 0 | 1 | 0 | 0 |
| BRENTWOOD SERVICE ADMINISTRATORS | REVERSED | 0 | 2 | 0 | 0 |
| BRENTWOOD SERVICE ADMINISTRATORS | REMANDED | 0 | 0 | 0 | 0 |
| BRENTWOOD SERVICE ADMINISTRATORS | SETTLED/WITHDRAWN | 0 | 1 | 0 | 2 |
| BRENTWOOD SERVICE ADMINISTRATORS | OTHER | 1 | 0 | 0 | 0 |
| BROADSPIRE SERVICES | AFFIRMED | 32 | 30 | 2 | 19 |
| BROADSPIRE SERVICES | REVERSED | 15 | 8 | 0 | 3 |
| BROADSPIRE SERVICES | REMANDED | 46 | 48 | 0 | 37 |
| BROADSPIRE SERVICES | SETTLED/WITHDRAWN | 26 | 44 | 0 | 48 |
| BROADSPIRE SERVICES | OTHER | 32 | 47 | 2 | 40 |
| CCMSI | AFFIRMED | 133 | 87 | 4 | 51 |
| CCMSI | REVERSED | 41 | 30 | 1 | 16 |
| CCMSI | REMANDED | 98 | 104 | 7 | 85 |
| CCMSI | SETTLED/WITHDRAWN | 162 | 258 | 8 | 321 |
| CCMSI | OTHER | 147 | 201 | 5 | 142 |
| CIMARRON INSURANCE CO | SETTLED/WITHDRAWN | 0 | 3 | 0 | 0 |
| CNA CLAIMS PLUS | REMANDED | 0 | 0 | 0 | 0 |
| CNA CLAIMS PLUS | SETTLED/WITHDRAWN | 1 | 0 | 0 | 1 |
| CONSTITUTION STATE SERVICE CO | REMANDED | 0 | 1 | 0 | 0 |
| CONSTITUTION STATE SERVICE CO | SETTLED/WITHDRAWN | 0 | 2 | 0 | 0 |

Annual Report of Insurers

Before the Hearing Officer - FY21

| Insurer/TPA | Decision Rendered | Acc-Den | Medcare | Rehab | Other |
|---------------------------------|-------------------|---------|---------|-------|-------|
| CONSTITUTION STATE SERVICE CO | OTHER | 0 | 0 | 0 | 0 |
| COPPERPOINT INSURANCE COMPANIES | AFFIRMED | 24 | 15 | 1 | 8 |
| COPPERPOINT INSURANCE COMPANIES | REVERSED | 1 | 2 | 0 | 0 |
| COPPERPOINT INSURANCE COMPANIES | REMANDED | 17 | 8 | 0 | 11 |
| COPPERPOINT INSURANCE COMPANIES | SETTLED/WITHDRAWN | 13 | 17 | 1 | 24 |
| COPPERPOINT INSURANCE COMPANIES | OTHER | 20 | 21 | 1 | 12 |
| CORVEL CORPORATION | AFFIRMED | 32 | 39 | 0 | 18 |
| CORVEL CORPORATION | REVERSED | 15 | 24 | 0 | 18 |
| CORVEL CORPORATION | REMANDED | 33 | 64 | 4 | 40 |
| CORVEL CORPORATION | SETTLED/WITHDRAWN | 36 | 102 | 4 | 116 |
| CORVEL CORPORATION | OTHER | 38 | 69 | 5 | 43 |
| COVENTRY | REMANDED | 0 | 1 | 0 | 0 |
| CREATIVE RISK SOLUTIONS | REMANDED | 0 | 0 | 0 | 2 |
| CREATIVE RISK SOLUTIONS-IOWA | AFFIRMED | 1 | 0 | 0 | 1 |
| DAVIES CLAIM SOLUTIONS | AFFIRMED | 5 | 5 | 0 | 4 |
| DAVIES CLAIM SOLUTIONS | REVERSED | 2 | 3 | 0 | 0 |
| DAVIES CLAIM SOLUTIONS | REMANDED | 7 | 7 | 0 | 3 |
| DAVIES CLAIM SOLUTIONS | SETTLED/WITHDRAWN | 1 | 9 | 0 | 5 |
| DAVIES CLAIM SOLUTIONS | OTHER | 2 | 10 | 1 | 2 |
| EMPLOYERS INSURANCE CO OF NV | AFFIRMED | 23 | 41 | 0 | 18 |
| EMPLOYERS INSURANCE CO OF NV | REVERSED | 6 | 8 | 0 | 3 |
| EMPLOYERS INSURANCE CO OF NV | REMANDED | 11 | 34 | 1 | 20 |
| EMPLOYERS INSURANCE CO OF NV | SETTLED/WITHDRAWN | 6 | 23 | 1 | 22 |
| EMPLOYERS INSURANCE CO OF NV | OTHER | 20 | 43 | 3 | 34 |
| EMPLOYERS INSURANCE OF WAUSAU | REMANDED | 0 | 1 | 0 | 1 |
| ESIS | AFFIRMED | 24 | 18 | 1 | 10 |
| ESIS | REVERSED | 6 | 3 | 0 | 2 |
| ESIS | REMANDED | 19 | 18 | 0 | 14 |
| ESIS | SETTLED/WITHDRAWN | 29 | 54 | 0 | 78 |
| ESIS | OTHER | 17 | 30 | 1 | 18 |
| EVEREST NATIONAL INSURANCE | REMANDED | 0 | 0 | 0 | 1 |
| EVEREST NATIONAL INSURANCE | SETTLED/WITHDRAWN | 1 | 0 | 0 | 0 |
| FARMERS INSURANCE | REVERSED | 0 | 1 | 0 | 0 |
| FARMERS INSURANCE EXCHANGE | AFFIRMED | 3 | 2 | 0 | 1 |
| FARMERS INSURANCE EXCHANGE | REVERSED | 1 | 0 | 0 | 0 |
| FARMERS INSURANCE EXCHANGE | REMANDED | 1 | 0 | 0 | 0 |
| FARMERS INSURANCE EXCHANGE | SETTLED/WITHDRAWN | 4 | 5 | 1 | 9 |
| FARMERS INSURANCE EXCHANGE | OTHER | 3 | 4 | 0 | 4 |
| FIRE INSURANCE EXCHANGE | REMANDED | 0 | 0 | 0 | 1 |
| FIRST MEDICAL ADVISORY GROUP | OTHER | 0 | 1 | 0 | 1 |
| FIRSTCOMP INSURANCE | REMANDED | 0 | 1 | 1 | 2 |
| FIRSTCOMP INSURANCE | SETTLED/WITHDRAWN | 0 | 0 | 0 | 1 |

Annual Report of Insurers

Before the Hearing Officer - FY21

| Insurer/TPA | Decision Rendered | Acc-Den | Medcare | Rehab | Other |
|---|-------------------|---------|---------|-------|-------|
| FOCUS PLUMBING/SUN CITY ELECTRIC | AFFIRMED | 2 | 3 | 0 | 0 |
| FOCUS PLUMBING/SUN CITY ELECTRIC | SETTLED/WITHDRAWN | 2 | 4 | 0 | 4 |
| FOCUS PLUMBING/SUN CITY ELECTRIC | OTHER | 3 | 1 | 0 | 1 |
| GALLAGHER BASSETT SERVICES INC | AFFIRMED | 103 | 155 | 6 | 50 |
| GALLAGHER BASSETT SERVICES INC | REVERSED | 45 | 44 | 1 | 13 |
| GALLAGHER BASSETT SERVICES INC | REMANDED | 125 | 158 | 9 | 118 |
| GALLAGHER BASSETT SERVICES INC | SETTLED/WITHDRAWN | 49 | 198 | 13 | 199 |
| GALLAGHER BASSETT SERVICES INC | OTHER | 90 | 224 | 3 | 121 |
| HELMSMAN MANAGEMENT SERVICES | AFFIRMED | 10 | 11 | 0 | 3 |
| HELMSMAN MANAGEMENT SERVICES | REVERSED | 5 | 9 | 0 | 4 |
| HELMSMAN MANAGEMENT SERVICES | REMANDED | 13 | 29 | 2 | 9 |
| HELMSMAN MANAGEMENT SERVICES | SETTLED/WITHDRAWN | 3 | 10 | 0 | 10 |
| HELMSMAN MANAGEMENT SERVICES | OTHER | 10 | 27 | 0 | 11 |
| ICW GROUP | AFFIRMED | 9 | 22 | 2 | 12 |
| ICW GROUP | REVERSED | 1 | 2 | 0 | 1 |
| ICW GROUP | REMANDED | 7 | 4 | 0 | 0 |
| ICW GROUP | SETTLED/WITHDRAWN | 13 | 18 | 2 | 30 |
| ICW GROUP | OTHER | 6 | 11 | 0 | 12 |
| INDEMNITY INSURANCE COMPANY OF N AMERICA | REMANDED | 1 | 0 | 0 | 0 |
| INTACT INSURANCE | SETTLED/WITHDRAWN | 0 | 0 | 0 | 1 |
| INTACT INSURANCE | OTHER | 0 | 0 | 0 | 0 |
| INTERCARE HOLDINGS INSURANCE SERVICES INC | AFFIRMED | 1 | 3 | 0 | 0 |
| INTERCARE HOLDINGS INSURANCE SERVICES INC | REVERSED | 0 | 0 | 0 | 1 |
| INTERCARE HOLDINGS INSURANCE SERVICES INC | REMANDED | 0 | 0 | 0 | 0 |
| INTERCARE HOLDINGS INSURANCE SERVICES INC | SETTLED/WITHDRAWN | 0 | 1 | 0 | 2 |
| INTERCARE HOLDINGS INSURANCE SERVICES INC | OTHER | 0 | 0 | 0 | 0 |
| INTREPID INSURANCE COMPANY | REMANDED | 0 | 0 | 0 | 1 |
| LIBERTY MUTUAL | AFFIRMED | 44 | 51 | 4 | 30 |
| LIBERTY MUTUAL | REVERSED | 17 | 24 | 0 | 17 |
| LIBERTY MUTUAL | REMANDED | 59 | 99 | 2 | 55 |
| LIBERTY MUTUAL | SETTLED/WITHDRAWN | 24 | 102 | 5 | 103 |
| LIBERTY MUTUAL | OTHER | 41 | 92 | 4 | 53 |
| MANPOWER | SETTLED/WITHDRAWN | 0 | 1 | 0 | 1 |
| MANPOWER | OTHER | 0 | 0 | 0 | 1 |
| MANPOWER TEMPORARY SERVICES | OTHER | 0 | 1 | 0 | 0 |
| MARKEL SERVICES INCORPORATED | AFFIRMED | 11 | 11 | 0 | 8 |
| MARKEL SERVICES INCORPORATED | REVERSED | 3 | 2 | 2 | 3 |
| MARKEL SERVICES INCORPORATED | REMANDED | 20 | 19 | 3 | 18 |
| MARKEL SERVICES INCORPORATED | SETTLED/WITHDRAWN | 17 | 51 | 2 | 60 |
| MARKEL SERVICES INCORPORATED | OTHER | 13 | 32 | 1 | 24 |
| MATRIX ABSENCE MANAGEMENT | AFFIRMED | 4 | 10 | 0 | 3 |
| MATRIX ABSENCE MANAGEMENT | REVERSED | 0 | 0 | 0 | 0 |

Annual Report of Insurers

Before the Hearing Officer - FY21

| Insurer/TPA | Decision Rendered | Acc-Den | Medcare | Rehab | Other |
|----------------------------------|-------------------|---------|---------|-------|-------|
| MATRIX ABSENCE MANAGEMENT | REMANDED | 2 | 6 | 0 | 0 |
| MATRIX ABSENCE MANAGEMENT | SETTLED/WITHDRAWN | 5 | 7 | 0 | 8 |
| MATRIX ABSENCE MANAGEMENT | OTHER | 4 | 13 | 0 | 6 |
| MEADOWBROOK INSURANCE | AFFIRMED | 0 | 2 | 0 | 0 |
| MEADOWBROOK INSURANCE | SETTLED/WITHDRAWN | 0 | 1 | 0 | 2 |
| MEADOWBROOK INSURANCE | OTHER | 0 | 1 | 0 | 0 |
| MGM RESORTS INTL RISK MGMT | AFFIRMED | 32 | 48 | 2 | 18 |
| MGM RESORTS INTL RISK MGMT | REVERSED | 19 | 4 | 0 | 6 |
| MGM RESORTS INTL RISK MGMT | REMANDED | 18 | 42 | 1 | 11 |
| MGM RESORTS INTL RISK MGMT | SETTLED/WITHDRAWN | 22 | 80 | 1 | 77 |
| MGM RESORTS INTL RISK MGMT | OTHER | 39 | 44 | 0 | 23 |
| NEVADA ALTERNATIVE SOLUTIONS | AFFIRMED | 15 | 20 | 0 | 8 |
| NEVADA ALTERNATIVE SOLUTIONS | REVERSED | 4 | 3 | 0 | 3 |
| NEVADA ALTERNATIVE SOLUTIONS | REMANDED | 10 | 26 | 1 | 18 |
| NEVADA ALTERNATIVE SOLUTIONS | SETTLED/WITHDRAWN | 5 | 32 | 1 | 23 |
| NEVADA ALTERNATIVE SOLUTIONS | OTHER | 17 | 29 | 0 | 18 |
| NEVADA COMPFIRST | AFFIRMED | 0 | 1 | 0 | 1 |
| NEVADA COMPFIRST | REVERSED | 0 | 0 | 0 | 0 |
| NEVADA COMPFIRST | REMANDED | 0 | 2 | 0 | 3 |
| NEVADA COMPFIRST | SETTLED/WITHDRAWN | 0 | 3 | 0 | 2 |
| NEVADA COMPFIRST | OTHER | 2 | 2 | 0 | 0 |
| NEXT LEVEL ADMINISTRATORS LLC | AFFIRMED | 5 | 1 | 3 | 4 |
| NEXT LEVEL ADMINISTRATORS LLC | REMANDED | 4 | 7 | 0 | 5 |
| NEXT LEVEL ADMINISTRATORS LLC | SETTLED/WITHDRAWN | 4 | 4 | 0 | 12 |
| NEXT LEVEL ADMINISTRATORS LLC | OTHER | 4 | 3 | 0 | 2 |
| NORTH AMERICAN RISK SERVICES | AFFIRMED | 1 | 0 | 0 | 0 |
| NORTH AMERICAN RISK SERVICES | REMANDED | 0 | 2 | 0 | 2 |
| NORTH AMERICAN RISK SERVICES | SETTLED/WITHDRAWN | 0 | 1 | 0 | 2 |
| NORTH AMERICAN RISK SERVICES | OTHER | 0 | 0 | 0 | 0 |
| OHIO SECURITY INSURANCE | OTHER | 0 | 0 | 0 | 1 |
| OHIO SECURITY INSURANCE COMPANY | AFFIRMED | 1 | 0 | 0 | 0 |
| OHIO SECURITY INSURANCE COMPANY | REVERSED | 0 | 0 | 0 | 0 |
| PUBLIC AGENCY COMPENSATION TRUST | AFFIRMED | 1 | 1 | 0 | 0 |
| QBE NORTH AMERICA | OTHER | 0 | 0 | 0 | 1 |
| R A WONG | AFFIRMED | 0 | 2 | 0 | 0 |
| R A WONG | REMANDED | 0 | 4 | 0 | 0 |
| R A WONG | SETTLED/WITHDRAWN | 1 | 5 | 0 | 4 |
| R A WONG | OTHER | 0 | 0 | 0 | 1 |
| RISK ADMINISTRATION SERVICES INC | AFFIRMED | 8 | 9 | 0 | 8 |
| RISK ADMINISTRATION SERVICES INC | REVERSED | 2 | 1 | 0 | 1 |
| RISK ADMINISTRATION SERVICES INC | REMANDED | 3 | 6 | 0 | 1 |
| RISK ADMINISTRATION SERVICES INC | SETTLED/WITHDRAWN | 3 | 9 | 0 | 8 |

Annual Report of Insurers

Before the Hearing Officer - FY21

| Insurer/TPA | Decision Rendered | Acc-Den | Medcare | Rehab | Other |
|--------------------------------------|--------------------------|----------------|----------------|--------------|--------------|
| RISK ADMINISTRATION SERVICES INC | OTHER | 6 | 4 | 0 | 4 |
| S & C CLAIMS SERVICES INC | AFFIRMED | 1 | 0 | 0 | 1 |
| S & C CLAIMS SERVICES INC | SETTLED/WITHDRAWN | 1 | 3 | 0 | 4 |
| S & C CLAIMS SERVICES INC | OTHER | 0 | 1 | 0 | 1 |
| SAFETY NATIONAL CASUALTY CORPORATION | REMANDED | 1 | 0 | 0 | 0 |
| SEDGWICK CMS | AFFIRMED | 144 | 178 | 7 | 106 |
| SEDGWICK CMS | REVERSED | 56 | 74 | 0 | 46 |
| SEDGWICK CMS | REMANDED | 165 | 345 | 43 | 287 |
| SEDGWICK CMS | SETTLED/WITHDRAWN | 143 | 409 | 27 | 465 |
| SEDGWICK CMS | OTHER | 122 | 298 | 8 | 177 |
| SENTINEL INSURANCE COMPANY LTD | REMANDED | 1 | 1 | 0 | 0 |
| SHILO BORJA ESQ | AFFIRMED | 0 | 1 | 0 | 0 |
| SIERRA NEVADA ADMINISTRATORS | AFFIRMED | 42 | 75 | 1 | 33 |
| SIERRA NEVADA ADMINISTRATORS | REVERSED | 5 | 9 | 0 | 6 |
| SIERRA NEVADA ADMINISTRATORS | REMANDED | 35 | 36 | 1 | 18 |
| SIERRA NEVADA ADMINISTRATORS | SETTLED/WITHDRAWN | 27 | 119 | 3 | 117 |
| SIERRA NEVADA ADMINISTRATORS | OTHER | 43 | 92 | 1 | 48 |
| SOMPO INT'L INSURANCE | AFFIRMED | 8 | 3 | 0 | 2 |
| SOMPO INT'L INSURANCE | REVERSED | 1 | 0 | 0 | 1 |
| SOMPO INT'L INSURANCE | REMANDED | 6 | 4 | 0 | 8 |
| SOMPO INT'L INSURANCE | SETTLED/WITHDRAWN | 2 | 10 | 0 | 14 |
| SOMPO INT'L INSURANCE | OTHER | 3 | 4 | 0 | 1 |
| STAR INSURANCE COMPANY | AFFIRMED | 1 | 0 | 0 | 0 |
| STARBUCKS CASUALTY PROGRAM | REMANDED | 0 | 0 | 0 | 1 |
| THE HARTFORD | AFFIRMED | 32 | 20 | 1 | 16 |
| THE HARTFORD | REVERSED | 10 | 2 | 0 | 2 |
| THE HARTFORD | REMANDED | 23 | 26 | 1 | 21 |
| THE HARTFORD | SETTLED/WITHDRAWN | 23 | 60 | 4 | 57 |
| THE HARTFORD | OTHER | 29 | 37 | 5 | 32 |
| TRAVELERS INSURANCE | AFFIRMED | 38 | 44 | 0 | 18 |
| TRAVELERS INSURANCE | REVERSED | 6 | 12 | 0 | 4 |
| TRAVELERS INSURANCE | REMANDED | 28 | 57 | 1 | 37 |
| TRAVELERS INSURANCE | SETTLED/WITHDRAWN | 35 | 93 | 3 | 101 |
| TRAVELERS INSURANCE | OTHER | 38 | 69 | 9 | 39 |
| TRIBAL FIRST | OTHER | 0 | 0 | 0 | 1 |
| TRISTAR RISK MANAGEMENT | AFFIRMED | 5 | 2 | 0 | 3 |
| TRISTAR RISK MANAGEMENT | REVERSED | 1 | 2 | 0 | 0 |
| TRISTAR RISK MANAGEMENT | REMANDED | 4 | 6 | 0 | 4 |
| TRISTAR RISK MANAGEMENT | SETTLED/WITHDRAWN | 2 | 11 | 3 | 9 |
| TRISTAR RISK MANAGEMENT | OTHER | 6 | 14 | 0 | 5 |
| TRUCK INSURANCE EXCHANGE | OTHER | 0 | 0 | 0 | 0 |
| TRUMBULL INSURANCE COMPANY | REMANDED | 2 | 0 | 0 | 0 |

Annual Report of Insurers

Before the Hearing Officer - FY21

| Insurer/TPA | Decision Rendered | Acc-Den | Medcare | Rehab | Other |
|-------------------------------|--------------------------|----------------|----------------|--------------|--------------|
| UNITED WISCONSIN INSURANCE CO | OTHER | 2 | 0 | 0 | 0 |
| UNKNOWN | OTHER | 0 | 0 | 0 | 17 |
| UTAH BUSINESS INSURANCE CO | SETTLED/WITHDRAWN | 2 | 1 | 0 | 1 |
| UTAH BUSINESS INSURANCE CO | OTHER | 0 | 0 | 0 | 0 |
| VANLINER INSURANCE COMPANY | AFFIRMED | 1 | 1 | 0 | 0 |
| VICTIMS OF CRIME PROGRAM | AFFIRMED | 11 | 0 | 0 | 5 |
| VICTIMS OF CRIME PROGRAM | REMANDED | 2 | 0 | 0 | 0 |
| VICTIMS OF CRIME PROGRAM | SETTLED/WITHDRAWN | 3 | 0 | 0 | 2 |
| VICTIMS OF CRIME PROGRAM | OTHER | 4 | 0 | 0 | 2 |
| WCF INSURANCE | AFFIRMED | 23 | 21 | 1 | 17 |
| WCF INSURANCE | REVERSED | 2 | 2 | 0 | 2 |
| WCF INSURANCE | REMANDED | 8 | 12 | 1 | 16 |
| WCF INSURANCE | SETTLED/WITHDRAWN | 14 | 23 | 1 | 18 |
| WCF INSURANCE | OTHER | 16 | 19 | 2 | 18 |
| WESTERN STATES CONTRACTING | AFFIRMED | 0 | 1 | 0 | 0 |
| WESTERN STATES CONTRACTING | REMANDED | 0 | 0 | 0 | 0 |
| WESTERN STATES CONTRACTING | SETTLED/WITHDRAWN | 0 | 2 | 0 | 2 |
| WESTERN STATES CONTRACTING | OTHER | 0 | 0 | 0 | 0 |
| WORKERS CHOICE | AFFIRMED | 6 | 0 | 0 | 0 |
| WORKERS CHOICE | REVERSED | 1 | 0 | 0 | 0 |
| WORKERS CHOICE | REMANDED | 0 | 1 | 0 | 0 |
| WORKERS CHOICE | SETTLED/WITHDRAWN | 3 | 2 | 0 | 2 |
| WORKERS CHOICE | OTHER | 0 | 5 | 1 | 2 |
| YORK RISK SERVICES GROUP INC | OTHER | 0 | 0 | 0 | 0 |
| ZURICH | AFFIRMED | 20 | 13 | 3 | 7 |
| ZURICH | REVERSED | 3 | 5 | 0 | 5 |
| ZURICH | REMANDED | 27 | 43 | 5 | 21 |
| ZURICH | SETTLED/WITHDRAWN | 17 | 47 | 2 | 44 |
| ZURICH | OTHER | 23 | 58 | 1 | 27 |

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Insurers and Third-Party Administrators
Before the Appeals Officer
Fiscal Year 2021

Annual Report of Insurers

Before the Appeals Officer - FY21

| Insurer/TPA | Decision Rendered | Acc-Den | Medcare | Rehab | Other |
|-----------------------------------|-------------------|---------|---------|-------|-------|
| ACUITY INSURANCE | AFFIRMED | 1 | 0 | 0 | 0 |
| ADVANTAGE WORKERS COMP INS CO | SETTLED/WITHDRAWN | 0 | 2 | 0 | 0 |
| AIG | AFFIRMED | 6 | 2 | 0 | 0 |
| AIG | REVERSED | 5 | 5 | 0 | 1 |
| AIG | SETTLED/WITHDRAWN | 3 | 2 | 0 | 3 |
| AIG | OTHER | 1 | 5 | 0 | 0 |
| ALTERNATIVE SERVICE CONCEPTS | REVERSED | 2 | 0 | 0 | 0 |
| ALTERNATIVE SERVICE CONCEPTS | SETTLED/WITHDRAWN | 2 | 3 | 0 | 1 |
| AMERICAN CLAIMS MANAGEMENT INC | SETTLED/WITHDRAWN | 1 | 1 | 0 | 0 |
| AMERICAN CLAIMS MANAGEMENT INC | OTHER | 1 | 1 | 0 | 0 |
| AMERITRUST | SETTLED/WITHDRAWN | 1 | 0 | 0 | 0 |
| AMTRUST NORTH AMERICA | AFFIRMED | 0 | 4 | 0 | 0 |
| AMTRUST NORTH AMERICA | REVERSED | 3 | 0 | 0 | 0 |
| AMTRUST NORTH AMERICA | SETTLED/WITHDRAWN | 14 | 20 | 0 | 10 |
| AMTRUST NORTH AMERICA | OTHER | 11 | 8 | 0 | 3 |
| AQUITY | AFFIRMED | 1 | 0 | 0 | 0 |
| ARGO GROUP | SETTLED/WITHDRAWN | 0 | 1 | 0 | 0 |
| ARGONAUT INS CO | AFFIRMED | 0 | 2 | 0 | 0 |
| ARGONAUT INS CO | SETTLED/WITHDRAWN | 0 | 4 | 0 | 1 |
| ARGONAUT INS CO | OTHER | 0 | 0 | 0 | 1 |
| ASSOCIATED RISK MANAGEMENT INC | AFFIRMED | 3 | 7 | 3 | 1 |
| ASSOCIATED RISK MANAGEMENT INC | REVERSED | 1 | 3 | 0 | 0 |
| ASSOCIATED RISK MANAGEMENT INC | SETTLED/WITHDRAWN | 22 | 41 | 4 | 28 |
| ASSOCIATED RISK MANAGEMENT INC | OTHER | 14 | 26 | 4 | 8 |
| BENCHMARK ADMINISTRATORS | AFFIRMED | 4 | 8 | 0 | 0 |
| BENCHMARK ADMINISTRATORS | REVERSED | 0 | 4 | 0 | 1 |
| BENCHMARK ADMINISTRATORS | SETTLED/WITHDRAWN | 5 | 9 | 0 | 7 |
| BENCHMARK ADMINISTRATORS | OTHER | 7 | 8 | 0 | 1 |
| BERKLEY RISK ADMINISTRATORS LLC | AFFIRMED | 0 | 0 | 0 | 0 |
| BERKLEY RISK ADMINISTRATORS LLC | REVERSED | 1 | 2 | 0 | 0 |
| BERKLEY RISK ADMINISTRATORS LLC | SETTLED/WITHDRAWN | 3 | 4 | 0 | 2 |
| BERKLEY RISK ADMINISTRATORS LLC | OTHER | 1 | 0 | 0 | 0 |
| BERKSHIRE HATHAWAY HOMESTATE | AFFIRMED | 1 | 1 | 0 | 0 |
| BERKSHIRE HATHAWAY HOMESTATE | REVERSED | 0 | 3 | 0 | 0 |
| BERKSHIRE HATHAWAY HOMESTATE | SETTLED/WITHDRAWN | 1 | 7 | 0 | 2 |
| BERKSHIRE HATHAWAY HOMESTATE | OTHER | 2 | 3 | 0 | 2 |
| BRENTWOOD SERVICE ADMINISTRATORS | AFFIRMED | 0 | 1 | 0 | 0 |
| BRENTWOOD SERVICE ADMINISTRATORS | OTHER | 1 | 0 | 0 | 0 |
| BRENTWOOD SERVICES ADMINISTRATORS | AFFIRMED | 0 | 1 | 0 | 0 |
| BROADSPIRE SERVICES | AFFIRMED | 2 | 1 | 0 | 0 |
| BROADSPIRE SERVICES | REVERSED | 4 | 1 | 0 | 2 |
| BROADSPIRE SERVICES | REMANDED | 0 | 2 | 0 | 0 |

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Before the Appeals Officer - FY21

| Insurer/TPA | Decision Rendered | Acc-Den | Medcare | Rehab | Other |
|----------------------------------|-------------------|---------|---------|-------|-------|
| BROADSPIRE SERVICES | SETTLED/WITHDRAWN | 11 | 13 | 0 | 8 |
| BROADSPIRE SERVICES | OTHER | 17 | 11 | 0 | 2 |
| CCMSI | AFFIRMED | 21 | 27 | 1 | 4 |
| CCMSI | REVERSED | 11 | 15 | 0 | 7 |
| CCMSI | REMANDED | 4 | 1 | 0 | 0 |
| CCMSI | SETTLED/WITHDRAWN | 50 | 61 | 3 | 36 |
| CCMSI | OTHER | 34 | 23 | 0 | 1 |
| CONSTITUTION STATE SERVICE CO | AFFIRMED | 16 | 15 | 0 | 2 |
| CONSTITUTION STATE SERVICE CO | REVERSED | 2 | 2 | 0 | 2 |
| CONSTITUTION STATE SERVICE CO | REMANDED | 0 | 0 | 0 | 0 |
| CONSTITUTION STATE SERVICE CO | SETTLED/WITHDRAWN | 10 | 19 | 0 | 1 |
| CONSTITUTION STATE SERVICE CO | OTHER | 14 | 39 | 0 | 4 |
| COPPERPOINT INSURANCE COMPANIES | AFFIRMED | 3 | 1 | 0 | 0 |
| COPPERPOINT INSURANCE COMPANIES | REVERSED | 2 | 1 | 0 | 0 |
| COPPERPOINT INSURANCE COMPANIES | SETTLED/WITHDRAWN | 8 | 8 | 0 | 1 |
| COPPERPOINT INSURANCE COMPANIES | OTHER | 10 | 1 | 0 | 0 |
| CORVEL CORPORATION | AFFIRMED | 7 | 9 | 1 | 0 |
| CORVEL CORPORATION | REVERSED | 3 | 2 | 0 | 0 |
| CORVEL CORPORATION | REMANDED | 1 | 2 | 0 | 0 |
| CORVEL CORPORATION | SETTLED/WITHDRAWN | 9 | 20 | 0 | 9 |
| CORVEL CORPORATION | OTHER | 17 | 14 | 0 | 2 |
| CREATIVE RISK SOLUTIONS-IOWA | OTHER | 1 | 0 | 0 | 0 |
| DAVIES CLAIM SOLUTIONS | AFFIRMED | 0 | 0 | 0 | 1 |
| DAVIES CLAIM SOLUTIONS | SETTLED/WITHDRAWN | 3 | 7 | 0 | 4 |
| DIVISION OF INDUSTRIAL RELATIONS | OTHER | 1 | 0 | 0 | 0 |
| EMPLOYERS INSURANCE CO OF NV | AFFIRMED | 7 | 13 | 0 | 1 |
| EMPLOYERS INSURANCE CO OF NV | REVERSED | 0 | 1 | 1 | 0 |
| EMPLOYERS INSURANCE CO OF NV | REMANDED | 0 | 4 | 0 | 0 |
| EMPLOYERS INSURANCE CO OF NV | SETTLED/WITHDRAWN | 10 | 16 | 0 | 4 |
| EMPLOYERS INSURANCE CO OF NV | OTHER | 9 | 15 | 0 | 1 |
| ESIS | AFFIRMED | 3 | 1 | 0 | 0 |
| ESIS | REVERSED | 3 | 3 | 0 | 1 |
| ESIS | SETTLED/WITHDRAWN | 15 | 10 | 1 | 3 |
| ESIS | OTHER | 6 | 3 | 0 | 0 |
| FARA INSURANCE SERVICES | SETTLED/WITHDRAWN | 0 | 1 | 0 | 0 |
| FARMERS INSURANCE EXCHANGE | REVERSED | 1 | 0 | 0 | 0 |
| FARMERS INSURANCE EXCHANGE | SETTLED/WITHDRAWN | 3 | 2 | 0 | 0 |
| FARMERS INSURANCE EXCHANGE | OTHER | 2 | 4 | 1 | 1 |
| FIRSTCOMP INSURANCE | SETTLED/WITHDRAWN | 3 | 1 | 0 | 1 |
| FOCUS PLUMBING/SUN CITY ELECTRIC | REVERSED | 0 | 1 | 0 | 0 |
| FOCUS PLUMBING/SUN CITY ELECTRIC | OTHER | 0 | 0 | 1 | 0 |
| GALLAGHER BASSETT SERVICES INC | AFFIRMED | 16 | 22 | 0 | 6 |

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| Insurer/TPA | Decision Rendered | Acc-Den | Medcare | Rehab | Other |
|---|-------------------|---------|---------|-------|-------|
| GALLAGHER BASSETT SERVICES INC | REVERSED | 8 | 8 | 1 | 4 |
| GALLAGHER BASSETT SERVICES INC | REMANDED | 1 | 0 | 0 | 0 |
| GALLAGHER BASSETT SERVICES INC | SETTLED/WITHDRAWN | 44 | 67 | 6 | 20 |
| GALLAGHER BASSETT SERVICES INC | OTHER | 44 | 48 | 2 | 6 |
| HELMSMAN MANAGEMENT SERVICES | AFFIRMED | 2 | 1 | 0 | 0 |
| HELMSMAN MANAGEMENT SERVICES | REMANDED | 0 | 0 | 0 | 0 |
| HELMSMAN MANAGEMENT SERVICES | SETTLED/WITHDRAWN | 1 | 10 | 0 | 3 |
| HELMSMAN MANAGEMENT SERVICES | OTHER | 0 | 4 | 0 | 0 |
| ICW GROUP | AFFIRMED | 1 | 3 | 0 | 0 |
| ICW GROUP | REVERSED | 1 | 0 | 0 | 0 |
| ICW GROUP | REMANDED | 0 | 1 | 0 | 0 |
| ICW GROUP | SETTLED/WITHDRAWN | 4 | 9 | 0 | 2 |
| ICW GROUP | OTHER | 5 | 8 | 0 | 2 |
| INTERCARE HOLDINGS INSURANCE SERVICES INC | AFFIRMED | 1 | 2 | 0 | 0 |
| LIBERTY MUTUAL | AFFIRMED | 6 | 14 | 0 | 4 |
| LIBERTY MUTUAL | REVERSED | 3 | 1 | 0 | 0 |
| LIBERTY MUTUAL | REMANDED | 2 | 0 | 0 | 0 |
| LIBERTY MUTUAL | SETTLED/WITHDRAWN | 17 | 28 | 1 | 14 |
| LIBERTY MUTUAL | OTHER | 13 | 16 | 0 | 2 |
| MARKEL SERVICES INCORPORATED | AFFIRMED | 4 | 6 | 0 | 0 |
| MARKEL SERVICES INCORPORATED | REVERSED | 1 | 3 | 0 | 0 |
| MARKEL SERVICES INCORPORATED | SETTLED/WITHDRAWN | 6 | 3 | 1 | 5 |
| MARKEL SERVICES INCORPORATED | OTHER | 5 | 8 | 0 | 0 |
| MATRIX ABSENCE MANAGEMENT | SETTLED/WITHDRAWN | 4 | 3 | 0 | 8 |
| MATRIX ABSENCE MANAGEMENT | OTHER | 1 | 2 | 0 | 2 |
| MEADOWBROOK INSURANCE | SETTLED/WITHDRAWN | 0 | 0 | 0 | 0 |
| MGM RESORTS INTL RISK MGMT | REVERSED | 0 | 0 | 0 | 0 |
| MGM RESORTS INTL RISK MGMT | SETTLED/WITHDRAWN | 1 | 0 | 0 | 0 |
| NEVADA ALTERNATIVE SOLUTIONS | AFFIRMED | 1 | 2 | 1 | 0 |
| NEVADA ALTERNATIVE SOLUTIONS | REVERSED | 5 | 5 | 0 | 2 |
| NEVADA ALTERNATIVE SOLUTIONS | REMANDED | 0 | 1 | 0 | 1 |
| NEVADA ALTERNATIVE SOLUTIONS | SETTLED/WITHDRAWN | 4 | 18 | 0 | 14 |
| NEVADA ALTERNATIVE SOLUTIONS | OTHER | 10 | 9 | 0 | 1 |
| NEVADA COMPFIRST | AFFIRMED | 0 | 0 | 0 | 1 |
| NEVADA COMPFIRST | SETTLED/WITHDRAWN | 2 | 0 | 0 | 5 |
| NEXT LEVEL ADMINISTRATORS LLC | AFFIRMED | 2 | 1 | 0 | 1 |
| NEXT LEVEL ADMINISTRATORS LLC | REVERSED | 0 | 1 | 0 | 1 |
| NEXT LEVEL ADMINISTRATORS LLC | SETTLED/WITHDRAWN | 0 | 1 | 0 | 0 |
| NEXT LEVEL ADMINISTRATORS LLC | OTHER | 2 | 1 | 0 | 0 |
| NORTH AMERICAN RISK SERVICES | AFFIRMED | 1 | 0 | 0 | 0 |
| NORTH AMERICAN RISK SERVICES | OTHER | 0 | 1 | 0 | 0 |
| OHIO SECURITY INSURANCE COMPANY | SETTLED/WITHDRAWN | 1 | 0 | 0 | 0 |

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| Insurer/TPA | Decision Rendered | Acc-Den | Medcare | Rehab | Other |
|----------------------------------|-------------------|---------|---------|-------|-------|
| PRIME HEALTHCARE MANAGEMENT INC | SETTLED/WITHDRAWN | 0 | 0 | 0 | 2 |
| R A WONG | REVERSED | 0 | 0 | 0 | 0 |
| R A WONG | REMANDED | 0 | 1 | 0 | 0 |
| R A WONG | SETTLED/WITHDRAWN | 0 | 2 | 0 | 0 |
| R A WONG | OTHER | 0 | 1 | 0 | 0 |
| REPUBLIC INDEMNITY | REVERSED | 0 | 1 | 0 | 0 |
| RISING MEDICAL SOLUTIONS | SETTLED/WITHDRAWN | 0 | 0 | 0 | 1 |
| RISK ADMINISTRATION SERVICES INC | SETTLED/WITHDRAWN | 0 | 1 | 0 | 0 |
| RISK ADMINISTRATION SERVICES INC | OTHER | 3 | 4 | 0 | 1 |
| S & C CLAIMS SERVICES INC | AFFIRMED | 1 | 0 | 0 | 1 |
| S & C CLAIMS SERVICES INC | OTHER | 1 | 0 | 0 | 0 |
| SEDGWICK CMS | AFFIRMED | 33 | 26 | 0 | 11 |
| SEDGWICK CMS | REVERSED | 4 | 6 | 0 | 2 |
| SEDGWICK CMS | REMANDED | 1 | 2 | 0 | 4 |
| SEDGWICK CMS | SETTLED/WITHDRAWN | 63 | 130 | 1 | 50 |
| SEDGWICK CMS | OTHER | 37 | 59 | 3 | 15 |
| SIERRA NEVADA ADMINISTRATORS | AFFIRMED | 7 | 18 | 1 | 4 |
| SIERRA NEVADA ADMINISTRATORS | REVERSED | 3 | 12 | 2 | 2 |
| SIERRA NEVADA ADMINISTRATORS | REMANDED | 1 | 0 | 0 | 0 |
| SIERRA NEVADA ADMINISTRATORS | SETTLED/WITHDRAWN | 5 | 36 | 0 | 2 |
| SIERRA NEVADA ADMINISTRATORS | OTHER | 11 | 34 | 0 | 1 |
| SOMPO INT'L INSURANCE | AFFIRMED | 1 | 2 | 0 | 0 |
| SOMPO INT'L INSURANCE | SETTLED/WITHDRAWN | 3 | 3 | 0 | 0 |
| SOMPO INT'L INSURANCE | OTHER | 0 | 2 | 0 | 0 |
| SPECIALTY HEALTH MCO | SETTLED/WITHDRAWN | 1 | 0 | 0 | 2 |
| THE CHARTER OAK FIRE INS CO | OTHER | 1 | 0 | 0 | 0 |
| THE HARTFORD | AFFIRMED | 3 | 5 | 0 | 1 |
| THE HARTFORD | REVERSED | 5 | 2 | 0 | 0 |
| THE HARTFORD | SETTLED/WITHDRAWN | 12 | 16 | 0 | 8 |
| THE HARTFORD | OTHER | 18 | 12 | 0 | 8 |
| TRAVELERS INSURANCE | AFFIRMED | 10 | 5 | 1 | 1 |
| TRAVELERS INSURANCE | REVERSED | 2 | 3 | 0 | 2 |
| TRAVELERS INSURANCE | REMANDED | 2 | 2 | 0 | 0 |
| TRAVELERS INSURANCE | SETTLED/WITHDRAWN | 15 | 30 | 2 | 10 |
| TRAVELERS INSURANCE | OTHER | 17 | 14 | 0 | 7 |
| TRISTAR RISK MANAGEMENT | AFFIRMED | 2 | 0 | 0 | 0 |
| TRISTAR RISK MANAGEMENT | REVERSED | 0 | 2 | 0 | 0 |
| TRISTAR RISK MANAGEMENT | SETTLED/WITHDRAWN | 2 | 2 | 0 | 1 |
| TRISTAR RISK MANAGEMENT | OTHER | 0 | 0 | 0 | 0 |
| UNKNOWN | REVERSED | 0 | 0 | 0 | 0 |
| UNKNOWN | OTHER | 0 | 0 | 0 | 0 |
| VICTIMS OF CRIME PROGRAM | REVERSED | 1 | 0 | 0 | 0 |

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Before the Appeals Officer - FY21

| Insurer/TPA | Decision Rendered | Acc-Den | Medcare | Rehab | Other |
|--------------------------|--------------------------|----------------|----------------|--------------|--------------|
| VICTIMS OF CRIME PROGRAM | SETTLED/WITHDRAWN | 0 | 0 | 0 | 1 |
| VICTIMS OF CRIME PROGRAM | OTHER | 1 | 0 | 0 | 0 |
| WCF INSURANCE | AFFIRMED | 2 | 8 | 0 | 2 |
| WCF INSURANCE | SETTLED/WITHDRAWN | 6 | 5 | 0 | 4 |
| WCF INSURANCE | OTHER | 7 | 8 | 1 | 2 |
| WORKERS CHOICE | AFFIRMED | 0 | 1 | 0 | 0 |
| WORKERS CHOICE | REVERSED | 0 | 0 | 0 | 1 |
| WORKERS CHOICE | SETTLED/WITHDRAWN | 2 | 0 | 0 | 0 |
| ZURICH | AFFIRMED | 2 | 5 | 0 | 0 |
| ZURICH | REVERSED | 0 | 0 | 0 | 1 |
| ZURICH | REMANDED | 2 | 2 | 0 | 2 |
| ZURICH | SETTLED/WITHDRAWN | 8 | 6 | 0 | 2 |
| ZURICH | OTHER | 7 | 11 | 0 | 1 |